Serial No. 09/782,097
Attorney Docket No. 2000-0174

AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

LISTING THE CLAIMS:

1.   (previously presented) A method for facilitating a call related to a computer activity, comprising:

identifying a first occurrence of a computer activity engaged in by a user;

identifying a first occurrence of a call activity associated with a call identifier and involving the user;

associating the computer activity with the call activity;

recognizing a second performance of the computer activity engaged in by the user;

anticipating a second occurrence of the call activity based on the second performance of the computer activity;

providing, via a user-computer interface, a call activity trigger associated with the anticipated call activity; and

placing, for the user, a call having the call identifier in response to a selection of the call activity trigger.

2.   (original) The method of claim 1, wherein the call activity includes directing a call to a user.

3.   (original) The method of claim 1, wherein the call activity includes transmitting a call.

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4.   (original) The method of claim 1, wherein the call activity includes placing a call.

5.   (original) The method of claim 1, wherein the call activity includes directing a call from a user.

6.   (original) The method of claim 1, wherein the call identifier is a caller's name.

7.   (original) The method of claim 1, wherein the call identifier is a calling number.

8.   (original) The method of claim 1, wherein the call identifier is an ANI.

9.   (original) The method of claim 1, wherein the call identifier is a callee's name.

10.   (original) The method of claim 1, wherein the call identifier is a called number.

11.   (original) The method of claim 1, wherein the call identifier is an a DNIS.

12.   (original) The method of claim 1, further comprising obtaining information regarding the call activity.

13.   (original) The method of claim 1, further comprising obtaining information regarding the user activity.

14.   (original) The method of claim 1, further comprising storing information regarding the call activity.

15.   (original) The method of claim 1, further comprising storing information regarding the user activity.

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16.   (original) The method of claim 1, further comprising analyzing information regarding the call activity.

17.   (original) The method of claim 1, further comprising analyzing information regarding the user activity.

18.   (original) The method of claim 1, further comprising statistically analyzing information regarding the call activity.

19.   (original) The method of claim 1, further comprising statistically analyzing information regarding the user activity.

20.   (original) The method of claim 1, further comprising relating the user activity to the call activity.

21.   (original) The method of claim 1, further comprising creating the user activity trigger.

22.   (original) The method of claim 1, further comprising associating the user activity trigger with the call identifier.

23.   (original) The method of claim 1, further comprising formating the user activity menu item.

24.   (original) The method of claim 1, further comprising rendering the user activity trigger.

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25.   (original) The method of claim 1, further comprising detecting selection of the user activity trigger.

26.   (original) The method of claim 1, wherein the user activity trigger includes a menu item.

27.   (original) The method of claim 1, wherein the user activity trigger includes a button.

28.   (original) The method of claim 1, wherein the user activity trigger includes a link.

29.   (original) The method of claim 1, wherein the user activity trigger includes a macro.

30.   (previously presented) A computer-readable medium storing instructions for activities comprising:

identifying a first occurrence computer activity engaged in by a user;

identifying a first occurrence of a call activity associated with a call identifier and involving the user;

associating the computer activity with the call activity;

recognizing a second performance of the computer activity engaged in by the user;

anticipating a second occurrence of the call activity based on the second performance of the computer activity;

providing, via a user-computer interface, a call activity trigger associated with the anticipated call activity; and

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placing, for the user, a call having the call identifier in response to a selection of the call activity trigger.

31.   (previously presented) An apparatus for facilitating a call related to a computer activity, comprising:

means for identifying a first occurrence computer activity engaged in by a user;

means for identifying a first occurrence of a call activity associated with a call identifier and involving the user;

means for associating the computer activity with the call activity;

means for recognizing a second performance of the computer activity engaged in by the user;

means for anticipating a second occurrence of the call activity based on the second performance of the computer activity;

means for providing, via a user-computer interface, a call activity trigger associated with the anticipated call activity; and

means for placing, for the user, a call having the call identifier in response to a selection of the call activity trigger.

32.   (canceled)

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